

WE ARE ADDING FUEL TO  
**YOUR DELIVERIES**



## ABOUT PRODUCT



### ABOUT PIERP-COURIER365CLOUD

Courier365cloud significantly reduce order fulfillment time and save costs. Our CRM systems are designed to optimize delivery scheduling, route planning and other transportation operations throughout your supply chain, incorporating automated processes in your workflows to achieve optimized service levels and reduce freight costs. We make up a vital element of supply chain by helping firms ensure that their product and services promptly get to target locations through the competent methods



### ABOUT CITTA

Citta was founded in 2009 with a mission to succeed by helping our clients succeed. Citta's mission is to create effective and cutting-edge solutions, helping clients maximize their reach online and offline. Citta believes in staying relevant by continuously evolving itself to reach the highest level of excellence. Our solutions are one of the most advanced and pertinent ERP Systems across the globe. We have expertise in providing all kinds of Consultancy, Technology & Outsourcing Services with a proven track record.

#### COURIER ERP FACT & STATISTIC

# 94%

94% of businesses which operate within the ERP construction industry say that their security is better because of the availability of cloud-based resources.- **Panorama**

# INDUSTRY PAIN AREAS

## BUSINESS CHALLENGES



HIGHLY COMPETITIVE  
INDUSTRY



MULTIPLE  
MANUAL SNAG



KEEPING CUSTOMERS  
UPDATED



CUSTOMER  
EXPERIENCE



VENDOR  
MANAGEMENT



EFFICIENCIES & PRODUC-  
TIVITY IN LOGISTICS



ASSET  
UTILISATION



OLD SCHOOL PROCESSES  
IN INDUSTRY



INTEGRATED SUPPLIER  
MANAGEMENT



CONNECTED  
SUPPLY CHAIN

## IMPROVEMENT ANALYSIS



REAL-TIME LAST-MILE  
DELIVERY TRACKING  
SOFTWARE



TRUNKED BI BASED  
SOLUTIONS



CUSTOMISED SOLUTION  
AS PER NEED



BUSINESS PROCESS  
AUTOMATION  
AND WORKFLOW



COD MANAGEMENT



REMOTE MANAGEMENT



REVERSE  
LOGISTICS



RFID & Barcode  
Integration



Digital  
Document



Data  
Security



# PRODUCT MODULES



## TASK MANAGEMENT

It helps individuals & business effectively organize their tasks. With a simple to use interface, users can begin scheduling, assigning & creating tasks in minutes.

## RECRUITMENT MANAGEMENT

A recruitment management system is a set of modules to help you in staffing and recruitment operations automatically.



## LEAVE MANAGEMENT

It helps to maintain both manual credit and debit entry of leaves and update the current balance of leaves. It can also keep a track of leave encashment and consider excess leaves a loss of pay.

## ATTENDANCE MANAGEMENT

It provides a feature to keep a record of attendance inside the system eliminating manual effort consuming tasks. It is also linked with the school academic year.



## PAYROLL MANAGEMENT

It helps individuals & business effectively organize their tasks. With a simple to use interface, users can begin scheduling, assigning & creating tasks in minutes.

## CRM

The module allows an organization to manage its relations with the customer in a structured manner.



## BANKING MODULE

Helps the organization in managing its all banking services such as fund transfers, account opening, passbook management, etc from the ERP itself.

## ADMIN MODULE

it allows the system administrator to set up the back-end of the system and perform basic system configuration, mainly the definition of predefined drop-down fields, etc.



## TAXATION MANAGEMENT

This module provides organizations with centralized tax configuration, management, and reporting with the integration of the accounting module.



## PRODUCT MODULES



### SALES MANAGEMENT

This module is used to perform the operation and document-based tracking of all sales transactions.



### VOUCHER MANAGEMENT

The process of creating a payment or receipt voucher is an essential function for many businesses this module helps streamline and automate these processes.



### REPORT MODULE

Report Module helps the user to create the predefined and customized report as per requirements excess leaves a loss of pay.



### EMPLOYEE PROFILE MANAGEMENT

The module helps the organization to automate their current employee profiling system in a more structured way for better record access and decision making.



### PERFORMANCE MANAGEMENT

It enables managers to track and monitor the performance of individual employees as well as departments, and the overall organization.



### STOCK MANAGEMENT

It provides you the information about the current stock for individual items between different departments and branches across the organization.



### VISITOR MANAGEMENT

It helps in controlling, monitoring, and maintaining the visitor's flow with a systematic and accurate database to access.



### EMPLOYEE MONITORING MODULE

The module helps in monitoring employee working both inside & outside office premises by screen record, IoT tools, video recording, etc.



### APPROVAL MANAGEMENT

The module digitalizes and automates your current approval mechanism for quick & structured decision making.

# PRODUCT MODULES



## WAREHOUSE MANAGEMENT

It uniquely allows to manage warehouse operations hassle-free. Our solution allows you to keep records of packet entry, out for delivery, return orders and much more in just a few clicks. Manage everything from one window with ease.

## CUSTOMER MANAGEMENT

Comprehensive tools that allow you to customize prices, billing and services to satisfy customer's specific needs. Client management also includes contract billing, sales tracking, electronic notifications, invoicing and much more.



## VEHICLE MANAGEMENT

Our courier dispatch software helps dispatchers to know where the driver is, what packages they have and which driver is best suited for the next job. Our solution allows you to track vehicle health and their required maintenance.

## CONSIGNMENT TRACKING

All the parcels/consignment can be tracked until they are delivered to the destination. Once delivered, the system has the proof of delivery for future references. Each parcel is given a unique tracking code which makes it easy for the customer as well as the admin to track the parcel.



## BRANCH / FRANCHISE MANAGEMENT

User will be Manage Multiple Franchises branch / Center using this module also it will be manage freight Rate as per Branch. This module also manage delivery and pickup center.

## INVOICE MANAGEMENT

Billing tools to help you save time by automating invoice generation with online payment gateways. Our solution shows flexible, powerful and user-friendly pricing. An immense number of surcharges can also be automated with ease.



## EMAIL MANAGEMENT

The module helps in the auto mailing system and aims to help the system administrator record & control outgoing emails.

# INDUSTRY PROCESS & SOLUTION



## 1 INTEGRATED SYSTEMS

Move from individual setups to a connected solution

## 3 END TO END VISIBILITY

To analyse & upgrade the efficiency of entire process

## 4 ASSET LIGHT TECHNOLOGY

Which increase productivity without hurting the pocket

## 2 MULTIPLE DEPLOYMENT APPROACH

To create a solution satisfying your environment

## 5 FUTURE READY TECHNOLOGY

To address changing business scenarios



## PRODUCT FEATURES



Manage Multiple  
Branches



Manage Multiple  
Hubs



Manage  
E-commerce  
Deliveries



Cash on Delivery  
Management



SMS & Email  
Alerts



Extensive  
Reporting



Delivery Boys  
Application



APIs for the  
clients



Bulk Order  
Import



Real-Time  
Tracking



RFID & Barcode  
Integration



Inter Branch  
Synchronization



Mobile Access to  
Data



Cloud based  
ERP



OCR  
Integration



Payment  
Gateway



Flexible and  
Scalable



AI & BI based  
Dashboards





## PRODUCT BENEFITS



**78%**

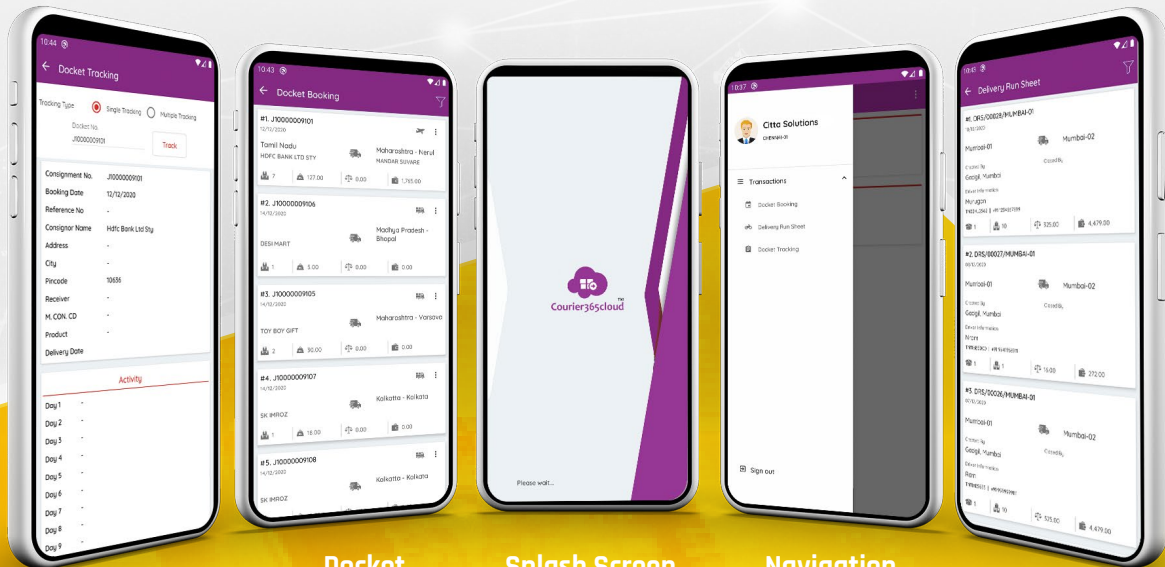
UK CIOs believe that cloud is critical to their IT strategy and corporate strategy, and 50% say they are already running a hybrid cloud ERP and reaping its rewards of Total Cost of Ownership (TCO) reduction and increased agility.

- Accenture

# MOBILITY

A handy and simple to access, courier mobile application is the primary method to increase a on time delivery & business's productivity. Not just this, a delivery app can track analytics and parcel, it even helps representatives to cooperate real-time, give access to real time situation right away.

## CONTROL IN YOUR HANDS



Docket  
Tracking

Docket  
Booking

Splash Screen

Navigation

Delivery Run  
Sheet



Fingerprint  
Accessibility



Live  
Tracking



Multiple  
Languages



Multiple Payment  
Options



Barcode  
Scanner



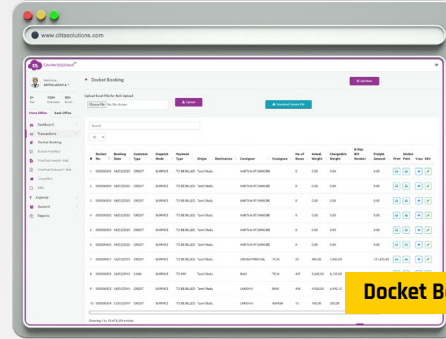
Delivery  
Scheduler

# LOGICALLY CRAFTED AS PER YOUR NEED

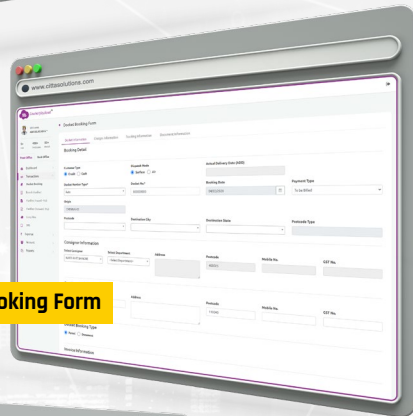
## SOLUTION VIEW



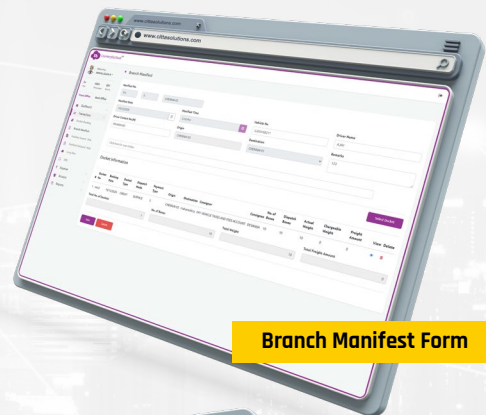
Login Screen



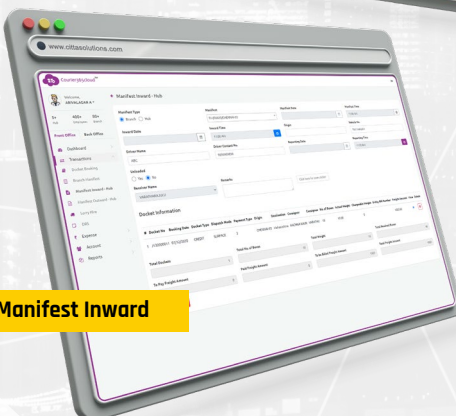
Docket Booking List



Docket Booking Form



Branch Manifest Form



Manifest Inward



Manifest Outward Hub

Disclaimer : All Pictures shown are for illustration purpose only. Actual product may vary due to product enhancement.



## OUR INDUSTRIES

# OVER 10 YEARS WE ARE AUTOMATING PROCESSES IN THE WORLD

With a presence in 17+ countries and 200+ talents on board, Citta is serving mostly every industry. From Retail to Logistic we are believed & recognized IT partners in 11+ industries.



Logistics



Education



Healthcare



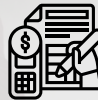
Hospitality



Retail



E-Commerce



Finance



Manufacturing



Courier



Jewellery



Pharmacy



Construction

# WE ARE COMMITTED TO QUALITY

Business Consultancy - Information Technology - Outsourcing Services



### INSIGHT

## Business Solution Services

- BPO (Business Process Outsourcing)
- Enterprise Architecture (EA)
- Reseller Programmes
- Consulting Services
- Security & Risk Management
- Cyber Security
- PAAS (Platform as a Service)
- IAAS (Infrastructure as a Service)
- SAAS (Software as a Service)
- SSL Certificates



### EXIGENCY

## Software Services

- Mobile Application Development
- ERP Solutions
- Application Maintenance
- Application Development
- Quality Assurance & Testing
- Database Services
- Resource Hiring
- POS Software Services
- Product Development



### ELEMENTAL

## System Integration & Infrastructure

- Enterprise Data Storage
- Server Solutions
- Cloud Services
- Data Center Solutions
- Disaster Recovery Solutions (DRaaS)
- Licensed Software Solutions
- Network Management & Integration
- Remote Infrastructure Management
- Messaging & Collaboration
- Helpdesk Services
- Desktop Management Services
- Web Hosting & Registration Services
- Workplace & Pandemic Management
- Telephony Services



### INNOVATE

## Emerging Technology

- Machine Learning & Robotics
- AI & BI Integration
- Biometric Solutions
- Surveillance Solutions
- IoT based Solutions
- Big Data
- Automation
- Blockchain



### BRANDING

## Marketing & Branding Services

- Website Design
- Brand Design
- Graphic Design
- Corporate Presentations
- 2D/3D Character Animation
- Digital Marketing
- SEO / SMO
- Flash Animations
- Mobile Games
- Branding & Marketing Videos



### RESOURCE HIRING

## Staff Augmentation Services

- Onshore
- Near Shore
- Offshore

## CUSTOMIZATION & DEPLOYMENT

### DEPLOYMENT TYPE WE OFFER

#### DEDICATED SERVER

It offers immense power and flexibility, but usually comes at a premium. Your options here could include an upgrade to a virtual private server (VPS) or a dedicated one.

#### CLOUD

Working in cloud-based environments makes it easy to create and build towards establishing a high degree of integrated functionality plus the deployment is much simpler, faster and less expensive as no on-site infrastructure is required.

#### OWN PREMISES

It's best for those who don't prefer internet glitches and the entire solution is deployed on a static IP hence zero dependency on third party servers.

Daily based  
model

Monthly  
based  
model

Hourly based  
model

Fixed Cost

Engagement  
Modes

#### RESOURCE ENGAGEMENT

Technology base &  
Contract base

\*(SLA & NDA would  
be entertained)



## CLIENTS

**2000+ CLIENTS**

## TECHNOLOGIES WE USE

**PLATFORMS** = C#, ASP.NET, ASP.NET(MVC), Umbraco, Sitecore, Sharepoint, Silverlight, Ajax, Telerik, jQuery, Entity Framework

**DATABASE** = SQL Server, Oracle, MySQL, Postgres

**MOBILE** = Xamarin, iPhone, Android, Windows Based Application, PhoneGap, Cordova

**BIG DATA** = No SQL, Hadoop, MongoDB, Cassandra, Redis-DB, Raven DB

**JAVA** = J2EE, Java Faces, Struts, Hibernate, Spring, Web-services

**OPEN SOURCE** = PHP, Angular JS, Larawell, Yii, NodeJS, HTML 5, CSS3

## OUR BUSINESS ALLIANCES

Acronis



Google

Microsoft

Apple

amazon



# We **Simplify** Your **Complexity** in **Supply Chain**



Tracking



Warehouse



Inventory  
Management



Transshipment



Home Delivery



Barcode  
& OCR  
Integration



Cash on  
Delivery



Customer  
Satisfaction



Geocompliance



Digital  
Document



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## **AWARDS & RECOGNITIONS**



AND MORE...

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