Resource Outsourcing

A Service from Citta Universe

TOPICS TO COVER

- Business Challenges
- Improvement Analysis
- Top Reasons of Outsourcing
- Benefits of Citta
- Comparison Chart
- About Citta
- Our Expertise
- Features
- How Do We Offer
- Contact Us

FACTS & FIGURES

59% of businesses see outsourcing as an effective cost cutting tool. **57%** see it as a way to focus on their highest ROI activities. And another **47%** say it helps them solve their capacity issues

Inv.tech

BUSINESS CHALLENGES

Outsourcing is quickly becoming normalized as an integral component of daily practices, regardless of whether or not the businesses who use them have physical office spaces.
- Inv.tech

- Finding exact requirements in market
- Infrastructure development
- Monitoring of resources
- Training and knowledge transfer
- Affordability with expertise
- Communication gap within the process
- Accountability
- Omni-channel Support
- Time zone conflicts
- Mult industry knowledge

60-68%
Data security is a top concern for 68% of outsourcing companies who are considering moving to cloud technology.

IMPROVEMENT ANALYSIS

Focusing on core business is a main motivation for outsourcing IT functions.
- Fortunly

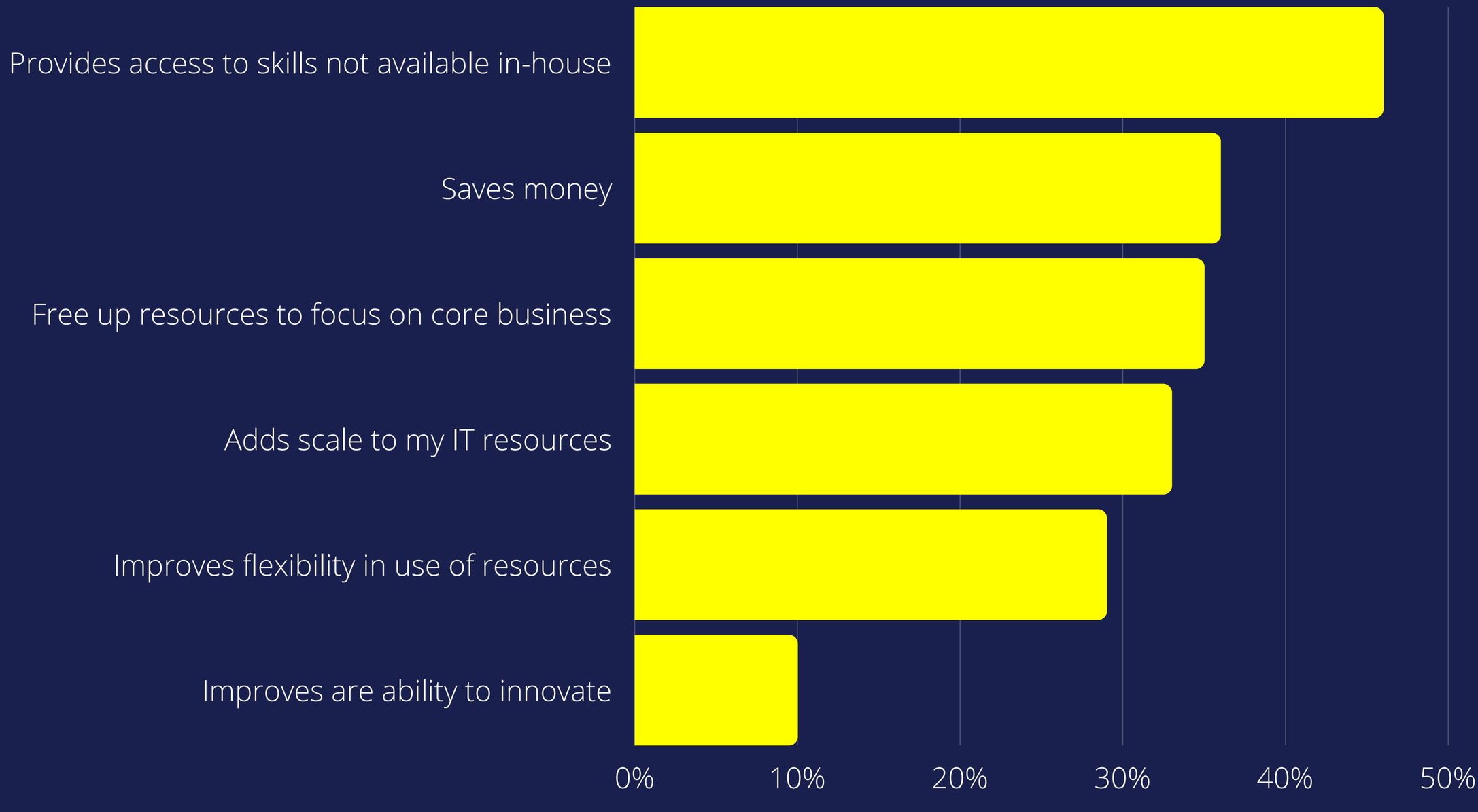
- Affordable Pricing with Experience
- Security Compliances
- Reliability in terms of performance and commitment
- Defined escalation process for quick resolutions
- 6000+ sq.ft. office space for global standard technical infrastructure
- Working in 17+ countires with a domain expertise in 16+ industries

FACTS & FIGURES

Over 93% of organizations are considering or have adopted cloud technology to improve outsourcing.

- Fortunly

TOP REASONS WHY COMPANIES OUTSOURCE INFORMATION TECHNOLOGY (IT) SERVICES WORLDWIDE



BENEFITS OF CITTA

- Remote desktop working
- Working with experts from 16+ industry verticals.
- 24X7 live support
- Working with Agile methodology in professional environment
- 10+ platfrom knowledge at one point
- .Global standard IT infrastructure with 250+ work stations.
- 200+ experts working in 16+ countries

COMPARISION CHART

COMMON PAIN AREAS	FREELANCERS	INHOUSE	CITTA
1 Affordable Pricing with Experience	●		●
2 Security Compliances		●	●
3 Reliability Factor		●	●
4 Escalation Procedure		●	●
5 Time Zone Availability			●
6 Domain & Industry Expertise			●

ABOUT CITTA

PRIDE IN OUR WORK

Citta was founded in 2009 with a mission to succeed by helping our clients succeed. Citta's mission is to create effective and cutting-edge solutions, helping clients maximize their reach online and off line.

Citta believes in staying relevant by continuously evolve itself to reach the highest level of excellence.

Our solutions are one of the most advanced and pertinent ERP Systems across the globe.

We have expertise in providing all kinds of Consultancy, Technology & Outsourcing Services with a proven track record.

We have more than 1500+ satisfied clients worldwide who are using our services and have upgraded their business effectively and efficiently with us. We also provide customized tailored solutions catering to specific requirements and client needs.

OUR EXPERTISE

- DotNet
- Java
- PhP
- SQL Server
- Oracle
- My SQL
- iOS
- Android
- Perl
- Python
- Laravel

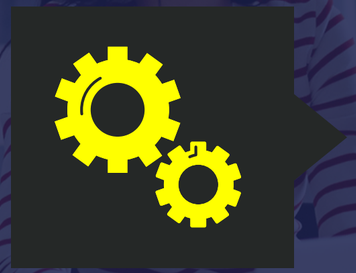
THE PROMINENT ATTRIBUTE

FEATURES

- Presence in 17+ countries
- 200+ people worldwide
- 85k+ service hours
- 250+ work stations

- 1 Million + solution users
- 16+ industry verticals
- 50 Mbps lease lines with IBE backup fibre line.

- 6000+ sq.ft. office space
- VOIP phones
- 100% power backup



- Designed for 24X7 operations.
- Conference rooms with video conferencing

HOW DO WE OFFER

DEDICATED RESOURCE

HOURLY BASIS

FIXED COST

CONTACT US

FOR QUESTIONS, COMMENTS, AND MORE INFO

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